



Career Profile

Barista

Overview

Baristas prepare and serve coffee and other beverages in cafés, restaurants, and hotels. They also maintain equipment, handle customer orders, and ensure cleanliness.

Requirments

A good memory for drink orders, attention to detail, and strong customer service skills are key. Baristas need to work quickly and efficiently, especially during busy hours and be able to start work early.

Training

While formal qualifications aren't required, short courses in coffee making, Food Hygiene certificate and customer service can be helpful. On-the-job training is common.

Opporunities

Baristas can work in cafés, restaurants, and hotels, with potential to advance into café management or even start their own coffee business.

