

INCLUSIVE HOSPITALITY & TOURISM

Building Confidence in Disability Inclusion



Hospitality and Tourism are built on creating welcoming, memorable experiences. But for guests and team members with disability, inclusion isn't always guaranteed. That's why we have developed this interactive training.

WHATS COVERED KEY OUTCOMES



Increased Confidence

This interactive training equips your team with the skills, awareness, and confidence to create more of an inclusive workplace.



Stronger Culture

Create a workplace where every team member feels safe, valued, and empowered boosting morale, loyalty, and overall service quality.



Practical Tools

Give your team actionable strategies from inclusive communication techniques to accessible service approaches that they can apply immediately in the workplace.



Myth-Busting Insights

Challenge outdated assumptions and uncover the facts about disability through real stories and practical education empowering your team to think differently.

✓ Increased confidence supporting guests and colleagues with disability.

✓ Improved team cohesion and service delivery.

✓ Practical actions to meet your organisation's Diversity and Inclusion goals.

✓ A more inclusive, welcoming brand reputation.

SESSION FORMAT

Duration: 2 hours

Includes: 1.5 hour interactive workshop + 30-minute networking/Q&A

Members: \$2000*

Non Members: \$2500*

(includes facilitation, materials, and post-session insights)

* 6 to 25 people per session

Let's Create a Culture of Confidence and Inclusion.

Bring this training to your venue or group and start building a more inclusive future one team at a time.



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