

# HOSPITALITY DISABILITY NETWORK

## TOOLKIT HAS LANDED



This engaging, practical toolkit has been created to support school leavers living with disability as they explore meaningful employment opportunities in Western Australia's hospitality and tourism sectors.

Whether you're a student, parent, educator, careers adviser, or employer, this toolkit offers clear, supportive guidance to help young people step into the workforce with confidence.





## EMPOWERING THE NEXT GENERATION

We recently debuted the printed version at the Skills West Careers Expo, where the response was overwhelmingly positive. Students loved the interactive career quiz and “Day in the Life” videos, which gave them a real sense of the wide variety of jobs available in the industry.

Teachers and careers advisers were excited to take copies back to their schools, confident that the resource would help students connect their skills and passions to real employment pathways.

### What’s included in the toolkit:

- Eight “Day in the Life” videos filmed at real hospitality and tourism venues across WA
- A career quiz to help young people explore roles that suit their personality and strengths
- Practical, step-by-step guidance on accessing training, employment supports, and inclusive workplaces

### Who is the toolkit for?

- School leavers and young people with disability
- Parents, carers, and employment or education support professionals
- Employers seeking to build diverse, inclusive teams in hospitality and tourism



Passport to Your Career is more than a toolkit — it’s a bridge to opportunity. It helps young people with disability imagine their future in one of WA’s most vibrant industries, and gives them the tools to begin that journey.

For employers, the resource provides a window into inclusive hiring and real examples of success, helping build confidence and capability to welcome new talent into their teams.

By launching the toolkit at a major careers expo, we saw firsthand how powerful the right information can be when it’s presented in a way that’s accessible, engaging, and real.

We’re proud that Passport to Your Career is already sparking ideas, conversations, and career aspirations.

This toolkit is available in both printed and digital formats and is already being shared across schools, support organisations, and industry networks throughout Western Australia.



## MARRIOTT LEADING THE WAY



We are thrilled to share that Marriott Hotels have taken a powerful step forward in championing workplace inclusion by having their leaders attend our **Inclusive Leadership Training** at their sites.

Over the past weeks, we had the pleasure of meeting nearly 100 Marriott staff members, guiding them through practical strategies and insights on how to be truly inclusive leaders.

The response has been overwhelmingly positive. Andrew, General Manager of Marriott Hotels, shared

***"A great session, most informative. Thank you for the useful content."***

Others valued hearing real stories and examples, highlighting how HDNWA supports businesses by connecting the right skills and candidates to the right roles. One participant said,

***"Hearing and seeing actual examples/stories. Learning about the assistance offered by HDN to businesses, helping to match the right skill/candidate to our positions."***

Many found the statistics and deeper understanding of the diverse experiences of people with disabilities especially engaging, which helps create more empathy and actionable inclusion in the workplace.

Marriott's leadership commitment shows how businesses can lead by example in building welcoming environments where everyone can thrive. We encourage all our members and partners to get on board and embrace this vital journey toward true inclusion.

Ready to empower your team with inclusive leadership? Contact us today!







## MEMBER SPOTLIGHT

We're pleased to welcome **SPL**, a national linen and laundry service provider supporting hospitality and tourism across Australia, to the HDNWA network.

We're especially excited to reconnect with Kai, whose passion for inclusion and accessibility aligns perfectly with our mission. Together with SPL, we're working to build a more inclusive supply chain.

At HDNWA, inclusion goes beyond the front of house. We partner with suppliers across the industry to create workplaces where everyone belongs.

Whether your business provides products, services, or support, inclusion adds value at every stage. We offer tailored advice, candidate matching and onboarding support to help you create meaningful employment opportunities.

# SPL

## INCLUSIVE TRAINING

### INCLUSIVE HOSPITALITY & TOURISM

Building Confidence in Disability Inclusion



Hospitality and Tourism are built on creating welcoming, memorable experiences. But for guests and team members with disability, inclusion isn't always guaranteed. That's why we have developed this interactive training.

### WHATS COVERED KEY OUTCOMES



#### Increased Confidence

This interactive training equips your team with the skills, awareness, and confidence to create more of an inclusive workplace.



#### Stronger Culture

Create a workplace where every team member feels safe, valued, and empowered boosting morale, loyalty, and overall service quality.



#### Practical Tools

Give your team actionable strategies from inclusive communication techniques to accessible service approaches—that they can apply immediately in the workplace.



#### Myth-Busting Insights

Challenge outdated assumptions and uncover the facts about disability through real stories and practical education empowering your team to think differently.

✓ Increased confidence supporting guests and colleagues with disability.

✓ Improved team cohesion and service delivery.

✓ Practical actions to meet your organisation's Diversity and Inclusion goals.

✓ A more inclusive, welcoming brand reputation.

### SESSION FORMAT

**Duration:** 2 hours

**Includes:** 1.5 hour interactive workshop + 30-minute networking/Q&A

**Members and non member rate applied** (includes facilitation, materials, and post-session insights)  
\* 6 to 25 people per session

## RECRUITMENT TIME?

The HDNWA team is continually connecting with individuals living with disability who are eager to start or grow their careers in hospitality and tourism.

These motivated candidates bring valuable skills and a fresh perspective to your team.

If you're preparing for a busy season and looking for reliable staff, we're here to help.

We offer tailored advice, candidate matching, and onboarding support to ensure a smooth hiring process and a great fit for your workplace.

Don't wait, reach out to us today to discover how HDNWA can support your recruitment needs and help you build a more inclusive, confident team.

### Let's Create a Culture of Confidence and Inclusion.

Bring this training to your venue or group and start building a more inclusive future one team at a time.



[manager@hdnwa.org.au](mailto:manager@hdnwa.org.au)



[hdnwa.org.au](http://hdnwa.org.au)



## DATES TO REMEMBER

**August**

Djilba Season

**8<sup>th</sup> - 9<sup>th</sup> August**

Perth Disability Connection Expo 2025

**29<sup>th</sup> August**

Wear it purple day

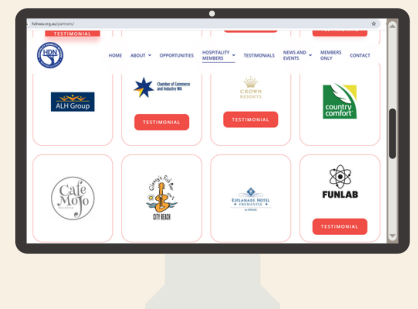
## JOIN OUR MEMBERSHIP



Do you know any businesses that could benefit from joining HDNWA as a member?

We'd love to connect with them! Feel free to share our contact details or email [Navigator@hdnwa.org.au](mailto:Navigator@hdnwa.org.au) with their information. **Membership is FREE**, and in addition to being promoted on our website and Social media, Members gain access to our free online training platform and access a discount rate for our new training to help them become more disability confident

They'll also have access to a pool of pre-screened candidates, ready to make an impact. We look forward to connecting with more businesses and helping them foster inclusive, diverse workplaces.



## HDNWA UPDATE

**55 Members**  
representing  
over **190**  
businesses

HDNWA have  
placed over **350**  
candidates into  
sustainable  
employment since  
2019



## STAY CONNECTED

-  [hdnwa.org.au](https://hdnwa.org.au)
-  [manager@hdnwa.org.au](mailto:manager@hdnwa.org.au)
-  PO Box 192 West Perth,  
Western Australia 6892



HDNWA acknowledges the Traditional Custodians of the land, paying respects to the Aboriginal communities of Western Australia and their Elders, past, present, and emerging. We honor the culture and contributions of First Nations People.

We also recognise the rights and dignity of all, including those with disabilities and in the LGBTQIA+ community. HDNWA is committed to inclusivity, respect, and empowerment, celebrating diversity and striving for equal opportunities for all.

