



NEWSLETTER

HOSPITALITY DISABILITY NETWORK

350TH PLACEMENT

We are thrilled to celebrate a special milestone – our **350th** placement since HDNWA began in 2019!

Lauren, who has been thriving at Optus Stadium since the start of the year, has now taken another exciting step forward in her career journey with her referral to **The Courtyard by Marriott Perth**.

This opportunity has not only been life-changing for Lauren herself, but it has had a profound impact on her family. Her mum shared with us how *"we're absolutely delighted and so thankful to you and the team"* – heartfelt words that remind us that inclusive employment creates ripples of confidence, pride, and hope that extend well beyond the workplace.

To make sure Lauren felt supported from day one, our team attended both her interview and her first shift, working alongside The Courtyard to put together a tailored support plan.

The way Manager Gaurav and his team approached the process was outstanding, keeping the interview low-stress by inviting Lauren in for breakfast to experience a busy service before officially joining the team.

Since then, Lauren has been warmly welcomed by her new colleagues. Gaurav shared: *"Lauren is doing well and brings great energy to the team. She's a valued team member, and it's clear she cares deeply about her role."*

We are especially proud that this milestone happened with **Marriott International**, one of our founding members who have been with us since 2019.

Their commitment to inclusion has been evident from the very beginning, and it was inspiring to see Gaurav and his team so engaged in our recent **Inclusive Hospitality & Tourism training** at Marriott.

Lauren's story is a shining example of what can be achieved when businesses, families, and support networks come together. It shows how the right opportunity doesn't just change an individual's life, it strengthens families and communities too.



HDNWA visited some of our valued members to deliver R U OK? Day resources for their teams.

Hospitality is a fast-paced industry where pressures can be high.

That's why keeping the **R U OK?** message front of mind is so important.

Small conversations can make a big difference.

Let's keep the conversation going, not only today but every day.



R U OK?TM
A conversation could change a life.



1. Ask



2. Listen



3. Encourage action



4. Check in

PASPORT TO YOUR CAREER STARTS HERE

Don't miss out on downloading your copy of our newest toolkit, **Passport to Your Career: Tourism and Hospitality Edition.**

Full of great information for students and people looking to start their career in the worlds best industry!



SCAN ME!

PASSPORT TO YOUR CAREER: TOURISM AND HOSPITALITY EDITION

A toolkit for students, teachers and caregivers on careers in the tourism and hospitality industry

NEW PROVIDERS

The Hospitality Disability Network of WA is pleased to announce the addition of three new providers to our network: **Interlife, The Personnel Group, and Bizlink.**

Their involvement will enhance the number of candidates we can support, as well as increase the diversity of skills and experiences available to our members.

We look forward to working together to create more inclusive employment opportunities across the hospitality industry.

Interlife



Interlife delivers tailored support services that focus on building confidence, independence, and employability. Their programs are designed to prepare candidates for meaningful employment, while also ensuring they receive ongoing support in the workplace.

The Personnel Group



With more than 35 years of experience, The Personnel Group is a highly regarded employment services provider. They specialise in assisting people with disability and disadvantage to secure sustainable employment, while working closely with employers to ensure positive long-term outcomes.

Bizlink



Bizlink is a specialist disability employment service dedicated to delivering individualised and professional support. They are recognised for their strong partnerships with both candidates and employers, and for achieving successful, lasting employment matches.

The inclusion of these providers strengthens HDNWA's capacity to connect employers with a wider pool of job-ready candidates, supporting our shared commitment to building a more inclusive hospitality industry.

MEMBER SPOTLIGHT

This month, we are delighted to shine a spotlight on Waverley Brewhouse, a vibrant venue located at Westfield Carousel.

Known for its relaxed atmosphere, quality dining, and in-house craft beer, Waverley Brewhouse has become a favourite destination for both locals and visitors.

The venue offers a welcoming space where guests can enjoy everything from classic pub meals to freshly brewed beer, all while experiencing genuine hospitality.

We are proud to be working alongside Waverley Brewhouse as they continue to create inclusive opportunities within hospitality.

Their dedication to fostering diverse and supportive workplaces highlights the value of inclusion and its positive impact on the industry.



INCLUSIVE TRAINING

INCLUSIVE HOSPITALITY & TOURISM

Building Confidence in Disability Inclusion



Hospitality and Tourism are built on creating welcoming, memorable experiences. But for guests and team members with disability, inclusion isn't always guaranteed. That's why we have developed this interactive training.

WHATS COVERED KEY OUTCOMES



Increased Confidence

This interactive training equips your team with the skills, awareness, and confidence to create more of an inclusive workplace.

✓ Increased confidence supporting guests and colleagues with disability.

✓ Improved team cohesion and service delivery.



Stronger Culture

Create a workplace where every team member feels safe, valued, and empowered boosting morale, loyalty, and overall service quality.

✓ Practical actions to meet your organisation's Diversity and Inclusion goals.



Practical Tools

Give your team actionable strategies from inclusive communication techniques to accessible service approaches—that they can apply immediately in the workplace.

✓ A more inclusive, welcoming brand reputation.

SESSION FORMAT

Duration: 2 hours

Includes: 1.5 hour interactive workshop + 30-minute networking/Q&A

Members and non member rate applied (includes facilitation, materials, and post-session insights)

* 6 to 25 people per session



Myth-Busting Insights

Challenge outdated assumptions and uncover the facts about disability through real stories and practical education empowering your team to think differently.

Let's Create a Culture of Confidence and Inclusion.

Bring this training to your venue or group and start building a more inclusive future one team at a time.



manager@hdnwa.org.au



hdnwa.org.au

RECRUITMENT TIME?

The HDNWA team is continually connecting with individuals living with disability who are eager to start or grow their careers in hospitality and tourism.

These motivated candidates bring valuable skills and a fresh perspective to your team.

If you're preparing for a busy season and looking for reliable staff, we're here to help.

We offer tailored advice, candidate matching, and onboarding support to ensure a smooth hiring process and a great fit for your workplace.

Don't wait, reach out to us today to discover how HDNWA can support your recruitment needs and help you build a more inclusive, confident team.

DATES TO REMEMBER

October

Mental Health Awareness Month

1st - 7th October

BPD Awareness Week

7th October

WA Mental Health Awareness Day

8th October

ADHD Awareness Day

10th October

World Mental Health day

17th October

OCD Awareness day

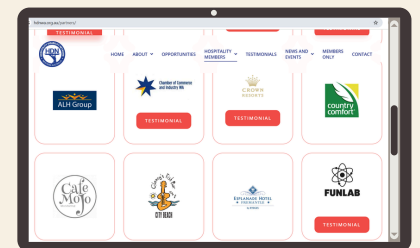
If you have any significant events to share, please feel free to let us know!

JOIN OUR MEMBERSHIP

Do you know any businesses that could benefit from joining HDNWA as a member?

We'd love to connect with them! Feel free to share our contact details or email Navigators@hdnwa.org.au with their information. **Membership is FREE**, and in addition to being promoted on our website and Social media, Members gain access to our free online training platform and access a discount rate for our new training to help them become more disability confident

They'll also have access to a pool of pre-screened candidates, ready to make an impact. We look forward to connecting with more businesses and helping them foster inclusive, diverse workplaces.



HDNWA UPDATE

56 Members
representing
over 200
businesses

HDNWA have
placed over 350
candidates into
sustainable
employment since
2019



STAY CONNECTED

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HDNWA acknowledges the Traditional Custodians of the land, paying respects to the Aboriginal communities of Western Australia and their Elders, past, present, and emerging. We honor the culture and contributions of First Nations People.

We also recognise the rights and dignity of all, including those with disabilities and in the LGBTQIA+ community. HDNWA is committed to inclusivity, respect, and empowerment, celebrating diversity and striving for equal opportunities for all.

