



CAREER PROFILE

Barista

Overview

A barista prepares and serves coffee and other beverages while providing friendly customer service in cafes, restaurants, hotels, and other hospitality venues.

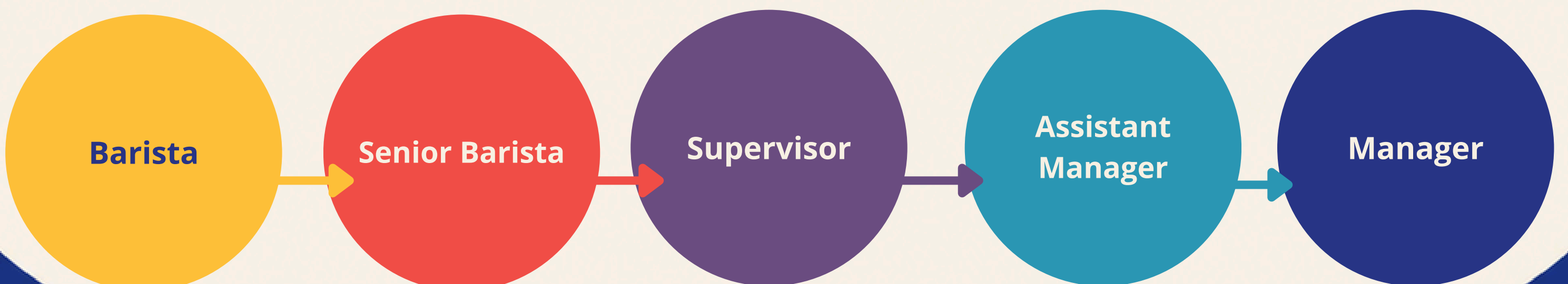
Requirements

- ☐ Good communication
- ☐ Customer service skills
- ☐ Attention to detail
- ☐ Ability to work in a busy environment
- ☐ Good hygiene practices
- ☐ Ability to work as part of a team

Training

No formal qualification is usually required to start. On-the-job barista training is common. A **Barista Certificate** can provide specific training in coffee preparation and espresso skills. A **Certificate III in Hospitality** also includes training in preparing and serving espresso coffee.

Career Progression



Scan to watch the role in action!

