CAREER PROFILE



Cruise Host

Overview

A Cruise Host welcomes and assists passengers, provides information, answers questions and helps create a positive experience onboard.

Requirements

- □ Excellent communication
- □ Customer service skills
- □ Friendly and welcoming manner
- □ Ability to work as part of a team
- □ Good organisation
- □ Ability to work outdoors

Scan to watch the role in action!

Training

No formal qualification is usually required to start. Employers provide training in guest services, boat safety, emergency procedures and customer service. A **Certificate III in Tourism** or **Certificate III in Hospitality** can provide relevant skills.

Career Progression

Cruise Host → **Senior Cruise Host** → **Luxury Cruise Host** → **Tour Manager** → **Operations Manager**