



CAREER PROFILE



Usher

Overview

An usher welcomes guests, checks tickets, provides directions, and helps guests find their seats at theatres, stadiums, arenas, and other event venues.

Requirements

- Good communication
- Customer service skills
- Friendly and welcoming manner
- Attention to detail
- Ability to follow instructions
- Ability to stand and walk for long periods

Training

No formal qualification is usually required to start. On-the-job venue training is common. A **Certificate III in Events** can provide relevant skills for event and venue work.

Career Progression



Scan to watch the role in action!

