



CAREER PROFILE



Valet

Overview

A valet parks and retrieves guests' vehicles at hotels, restaurants, and event venues while providing excellent customer service and being the face of the hotel.

Requirements

- ☐ Strong driving skills
- ☐ Valid driver's licence
- ☐ Good communication
- ☐ Attention to detail
- ☐ Ability to lift and carry
- ☐ Customer service skills

Training

No formal qualification is usually required to start. Employers generally provide training in vehicle handling, customer service and workplace procedures. A **Certificate III in Hospitality** includes a unit in valet services.

Career Progression

