



CAREER PROFILE

Waitperson

Overview

A waitperson welcomes guests, takes food and drink orders, serves meals and beverages, and provides friendly customer service in restaurants, hotels, cafes, and events.

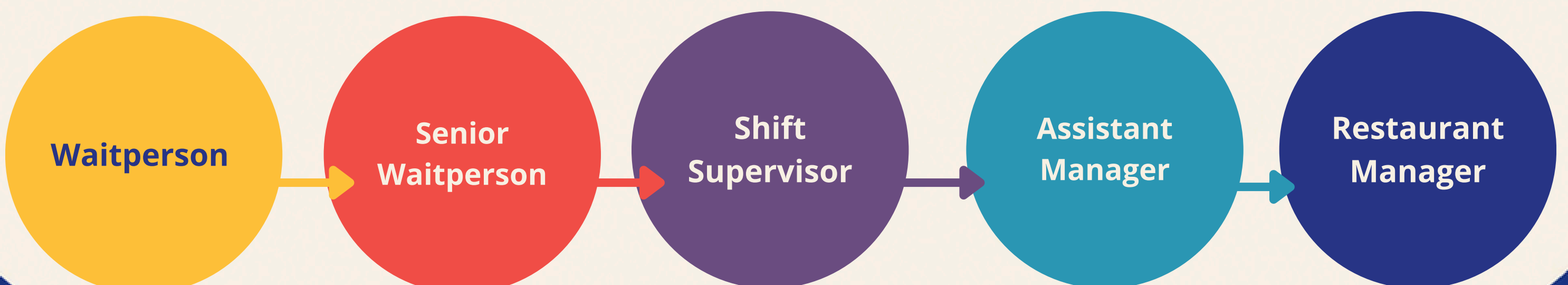
Requirements

- ☐ Good communication
- ☐ Customer service skills
- ☐ Ability to work as part of a team
- ☐ Attention to detail
- ☐ Good organisation
- ☐ Ability to work in a busy environment

Training

No formal qualification is usually required to start. A **Certificate III in Hospitality** can provide relevant food and beverage service skills.

Career Progression



Scan to watch the role in action!

